



CO-BROWSE

Your customers expect maximum availability and quick responses when confronted with problems and questions. In order to provide a total customer experience and accurate query handling, your team needs visual assistance.

7twenty's Co-Browsing enables your team to easily deliver focused and effective customer support in real time. The ability to share the customer's screen allows agents to physically guide the customer through form filling as well as information and product search on your website.

Providing a highly personal and effective experience, 7twenty's Co-Browsing increases conversion, sales and customer loyalty. It also promotes operational efficiency by saving time and resources dedicated to service issues.

7twenty's Co-Browsing delivers a simple yet highly innovative live service solution, designed for both customers and casual visitors to your website and social platforms. Eliminating the distance factor and enabling direct visual contact and guidance, the smart system boosts your customer experience to the next level.

TECHNICAL FEATURES

- Compatible with most browsers
- Provides cross-channel customer service over phone and digital channels
- Enables simple business rule configuration to meet customer goals and demands
- Seamlessly connects with all 7twenty products
- Presents a unified customer history
- Simple and download-free set up